

## Emergency Resources

### Emergency Services

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#### **911**

Emergency service number that provides immediate assistance from police, firefighters, or medics

#### **American Red Cross –Regional Disaster Coordination Center**

1-800-733-2767

24-hour call center

#### **211**

Referral resource hotline for social services managed by United Way

#### **Office of Emergency Management – Regional Integration Center**

311 or [oem@phila.gov](mailto:oem@phila.gov)

Continuously monitors events, provides agency notifications and communications support, is responsible for public alert and warnings, and serves as Philadelphia's customer service center for non-emergency inquiries

#### **Office of Innovation and Technology – Unified Dispatch**

(215) 686-8101

Provides continuous communications support for city agencies including notifications and dispatch

#### **CDC-Info**

800-232-4636

Offers live agent services to help you find the latest and reliable science-based health information

#### **PDPH Emergency Response- Preparedness outreach**

215-429-3016

The Public Health Preparedness Program at the Department of Public Health plans for and responds to public health emergencies in the City of Philadelphia such as: Extreme heat events, Severe storms and flooding, Infectious disease outbreaks

#### **FEMA**

800-621-3362

For shelter after an emergency text SHELTER and your zipcode to 4FEMA (43362)

#### **ReadyPA by Pennsylvania Emergency Management Agency**

717-651-2001

Disaster response for PA

**Disaster Recovery Services**

800-241-8111

Volunteer network that offers clean up and minor home repairs after a disaster

**Germantown Police and Fire Stations**

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**Philadelphia Police 14th District**

215-686-3140

43 W Haines St, Philadelphia PA 19144

**Philadelphia Fire Department Engine 19**

215-922-6000

300 E Cheltenham Ave, Philadelphia PA 19144

**Emergency Helplines**

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**Equally Informed Philly- Equal Info Text Line**

215-910-4040 (Text "EQUAL INFO" to sign up)

**Poison Control Hotline**

800-222-1222

**Disaster Distress Helpline**

800-985-5990

Hotline for free 24/7 counseling and support after an emergency

**Mental Health Hotlines**

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**Office of Behavioral Health- Emergency Suicide and Mental Health Crisis Line**

988 & 215-685-6440

**Department of Behavioral Health and Intellectual Disability Services- Suicide and Crisis Intervention Line**

215-686-4420

**Suicide Prevention Hotline**

800-273-8255

**National Alliance on Mental Illness- Text Crisis Support**

741-741

**National Alliance on Mental Illness- Helpline**

800-950-6264

**LGBTQ National Crisis Hotline**

888-843-4564

**Veterans Crisis Line**

800-273-8255

**Assistance for Older Adults Hotlines**

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**Philadelphia Corporation of Aging General Helpline**

215-765-9040

**Philadelphia Attorney General's Senior Assistance Helpline**

1-866-623-2137

**Domestic Violence Hotlines**

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**National Domestic Violence Hotline**

800-799-7233

**Philadelphia Domestic Violence Hotline**

866-723-3014

**Substance Use Hotlines**

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**National Helpline for Substance Abuse**

800-262-2463

**SAMHSA Helpline**

800-662-4357

**PA Dept. of Drug and Alcohol Hotline**

800-662-4357

**Homelessness Hotlines**

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**Project Home- Homeless Outreach Hotline**

215-232-1984

**Financial Scam Helplines**

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**National Elder Fraud Hotline**

833-372-8311

**Federal Trade Commission**

877-382-4357

**FTC's Identity Theft Hotline**

877-438-4338

## **Local Services**

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### **Disaster Relief by Disabled American Veterans**

215-381-3065

5000 Wissahickon Avenue, Philadelphia, PA 19144

Supports veterans, service members, surviving spouses and their families during times of great need in the aftermath of isolated/specific disasters; provides financial assistance and disaster supply kits

### **Department of Public Health (center 9)**

(215) 685-5700

131 E Cheltenham Ave, Philadelphia, PA 19144

Provides a wide array of health-related services

## **Nearby Hospitals**

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### **Roxborough Memorial Hospital**

215-483-9900

5800 Ridge Ave Philadelphia PA 19128

### **Temple Health- Chestnut Hill Hospital**

215-248-8200

8835 Germantown Ave Philadelphia PA 19118

### **Jefferson Einstein Hospital**

215-456-7890

5501 Old York Rd Philadelphia PA 19141

## **Nearby Urgent Cares**

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### **Vybe Urgent Care**

215-999-6060

6060 Ridge Ave Philadelphia PA 19128

### **American Family Care**

215-935-6777

2401 W Cheltenham Ave Wyncote PA 19095

### **Roxborough Urgent Care**

267-766-6321

701 Cathedral Road, Suite 11 Philadelphia, PA 19128

## **Nearby Minute Clinic**

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### **MinuteClinic at CVS**

1(866)389-2727

6701 Ridge Ave Building 1, Philadelphia, PA 19128

**MinuteClinic CVS Pharmacy**

1(866)389-2727

7700 Germantown Ave, Philadelphia, PA 19118

**MinuteClinic at CVS**

1(866)389-2727

920 Bethlehem Pike, Erdenheim, PA 19038

**Germantown Medical Centers**

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**Germantown Health and Wellness Pain Clinic**

(215) 843-7246

6043 Germantown Ave, Philadelphia PA 19144

**Hankins Medical Center**

(215) 842-1075

5801-03 Germantown Ave, Philadelphia PA 19144

**Health Center 9 (Department of Public Health)**

(215) 685-5701

131 E Cheltenham Ave, Philadelphia PA 19144

**Phone Apps**

To install: Search on your phone's app store and download or follow the links below

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**FEMA**

[Apple](#) [Google](#)

Receive real-time weather and emergency alerts, send notifications to loved ones, locate emergency shelters in your area, get preparedness strategies and more

**First Aid: American Red Cross**

[Apple](#) [Google](#)

Contains First Aid information about treating wounds or injuries

**Medical ID**

[Apple](#) [Google](#)

Contains medical information such as blood type, allergies and medical contact

**Disaster Alert**

[Apple](#) [Google](#)

Provides details about different types of hazards

**EchoSOS**

[Apple](#) [Google](#)

Sends your location to local emergency services, works without the internet

**Emergency!**

[Apple](#) [Google](#)

All severe weather hazards

**PulsePoint Respond**

[Apple](#) [Google](#)

Connected to 911, informs of emergencies in the community

**Citizen**

[Apple](#) [Google](#)

Local safety alerts

**Smart911**

[Apple](#) [Google](#)

Provides 911 operator with details such as family members, medications, vehicle descriptions, medical conditions, emergency contacts and property details

**Nextdoor**

[Apple](#) [Google](#)

An app for neighborhoods where you can communicate, organize events, and share information with people in your local community

**Media Sources**

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**Gtown Radio**

[info@gtownradio.com](mailto:info@gtownradio.com)

215-609-4301

**Germantown Info Hub**

<https://germantowninfohub.org/category/news/>

**WURD Radio Station**

Channel 900 AM

[info@wurdradio.com](mailto:info@wurdradio.com)

215-425-7875

**Local Newspapers**

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**The Philadelphia Sunday Sun**

(215) 848-7864

**The Philadelphia Tribune**

[info@phillytrib.com](mailto:info@phillytrib.com)

215-893-4050

**Chestnut Hill Local**

215-248-8800

**The Shuttle**

215-843-2350, ext.135

**The Local**

215-498-8874

**The Metro**

215-240-1923